



EDDY HOUSE

House of Help. House of Hope.

2017 Annual Report



www.eddyhouse.org

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MICHELE GEHR, MSSW
Executive Director

MICHAEL ROSE
Floor Supervisor

MEREDITH TANZER
Community Outreach

ALEXIS KRANOVICH
Resource Navigator

OLIVIA PICIRILLI-PLATT
Administrative Assistant

BRANDON GAETA
Resource Navigator

MARIANA DUBOSE, LMSW
Crisis Manager

THOMAS HASSAN
Resource Navigator

JANA WELLMAN, LMFTI
Therapist

INTERNS

10 | Social Work
University Nevada Reno

1 | Social Work
Simmons College

4 | Human Development and Family Studies
University of Nevada Reno

2 | Community Health Science
University of Nevada Reno

OUR MISSION

Eddy House works with homeless and at-risk youth to develop life and job skills for sustainable independence.

OUR VISION

End youth homelessness in Northern Nevada

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HISTORICAL CONTEXT

Eddy House was founded in 2011 by Lynette Eddy. At that time, the organization purchased a residence to house former foster youth who were living on the streets of Reno, after having aged-out of the foster care system. In 2013, the Community Foundation of Western Nevada launched the YOU' N I Initiative and orchestrated a convening of more than 200 service providers and youth who have experienced homelessness and/or who have been in the foster care system, to explore the needs of homeless, runaway, foster, and other at-risk youth in Washoe County. Together, they determined the need for a centrally located walk-in center, where youth could access basic-needs services and connect with service providers, to increase long-term stability for homeless youth.

Two years ago, Eddy House hired Michele Gehr as its Executive Director, to provide excellence in leadership for the growth and expansion the organization envisioned and is currently experiencing. Gehr is well-equipped to take on this challenge. She worked with underserved, marginalized youth affected by poverty, violence, and trauma in the South Bronx, New York. While living in New York City, Gehr earned a Master's degree in Social Work (International Social Welfare) at Columbia University, as a Management Fellow, which is an exclusive course of study focused on nonprofit and public management. At Eddy House, Gehr has built a new, more involved board of directors, written and implemented all new programming, collected data, and created financial sustainability and organizational transparency. Gehr envisions Eddy House and its coming expansion as poised to become a national model on solving youth homelessness. Gehr is supported by able staff, a strong board of directors and an enthusiastic community to make this vision a reality.

“At Eddy House, I've been able to get an ID, my Birth Certificate, a job, attend school, food, and participate in holidays. My favorite part of coming here is my friends are here and I feel safe.”

-Nelson. Age 21

Dear Community Partners and Friends:

It is with great pleasure that I present Eddy House's 2017 Annual Report.

In 2017 and with your support, Eddy House was able to provide resources to 769 individual homeless or at-risk youth and had more than 9,000 interactions. Always mindful of fiscal responsibility, we conducted these services on a budget of about \$415,000, donated almost entirely from our generous Northern Nevada community. This community support was supplemented by a State of Nevada Victim of Crime grant that provided over \$100,000 in funding for our vulnerable young people.

Unfortunately, Nevada now has the fastest growing homeless youth population in the country and our situation is dire. We've had some incredible moments this past year, but we have also struggled to provide resources and secure funding to serve the additional 265 homeless or at-risk young people who came through our doors.

Northern Nevada's homeless youth look to Eddy House to help them with food, clothing, showers, and a safe place to get off of the streets during the day. We partner with more than 25 community agencies to provide additional resources to our youth. As the central intake and assessment facility for homeless youth, it is our goal to end their homelessness, not merely manage it.

This vital goal became ever more urgent in 2017, when we lost one of our youth superstars, Devante, a promising young person who died as a result of homelessness. This tragedy, coupled with the daily stories we hear, forges our commitment to press ever harder in 2018 to secure funding for an overnight facility. This facility will house homeless young people in a safe space with no need to fear for their lives every day, while they are receiving Eddy House services to achieve independence. It will take a community-wide commitment to achieve this goal.

As you review our achievements in 2017, know that we could not have done this without the strength and commitment of our passionate supporters and staff. Special thanks to all of you! If you are interested in solving the homeless and at-risk youth crisis in Northern Nevada we need your financial support. Together we can do it. Let's make 2018 our best year ever!

Sincerely,



Michele Gehr, MSSW
Executive Director

SERVICES, PROGRAMS AND PARTNERSHIPS

Today, Eddy House has become the envisioned, central intake and assessment facility for all non-system youth in Northern Nevada. Staff promotes self-sufficiency and empowerment for homeless, runaway, foster, and other at-risk youth, ages 12-24, in an individualized, relationship-based, trusting environment by offering safety, basic needs, and access to community resources in Northern Nevada.

Eddy House youth are 100 percent trauma-affected and lack the basic life skills needed to be productive members of society. They relay many problems, including a lack of safety and safe housing, lack of affordable housing, sex-trafficking, gender discrimination, lack of a high school diploma, and lack of supportive resources upon release from detention or the foster care system. Eddy House's service model is designed to address these and many other needs.

Eddy House is a truly collaborative model, partnering with dozens of community agencies to provide on-site services. Staff understands that successful youth interactions need to be personal and relationship-based. Eddy House hires and trains staff to engage their young clients where they are emotionally and physically, with a compassionate and non-judgmental approach. Staff are trained in Trauma-Informed Care, Social and Emotional Learning, Positive Behavior Interventions and Supports (PBIS), as well as diversity and inclusion training, and they provide significant input into client-driven programs and services.

SERVICES

When youth come to Eddy House, they immediately are offered care and comfort services such as:

- A psychologically/physically safe community
- Food and Snacks
- Assistance in assembling essential documents
- Cots for daytime sleeping
- Showers
- Daily to-go food bags
- Clothing
- Mental health counseling
- Physical health check-ups
- Psycho-social education (i.e. safety, street hygiene, etc.)
- Help with Medicaid and Food Stamp program enrollment
- Testing for HIV and STD

PROGRAMS

Eddy House has developed and implemented the following programs, specifically designed for our homeless youth:

- Emotional Regulation
- Mental Health Groups
- Life Skills
- Transitions
- Grief and Loss
- Community Resources Group
- A Better Me-Empowerment
- Healthy Relationships
- Job Skills
- Mixed Martial Arts
- Sexual Education
- Family Meeting
- School Re-engagement
- Meditation
- Music Therapy
- Art Therapy

PARTNERS

- ACTIONN
- Awaken
- Communities In Schools
- Children In Transition
- Food Bank of Northern Nevada
- Freestyle Martial Arts
- JOIN, Inc.
- Nevada Youth Empowerment Program (NYEP)
- Northern Nevada HOPES
- Notables
- Northern Nevada Literacy Council
- Our Center
- Pacific Behavioral Health
- Planned Parenthood
- Reno Art Works
- Safe Embrace
- Scarleteen
- The Children's Cabinet
- The Nevada Division of Child and Family Services
- Truckee Meadows Community College
- The University of Nevada Reno
 - Community Health Science
 - Orvis School of Nursing
 - Reynolds School of Journalism
 - School of Education
 - School of Social Work
- Urban Lotus Project
- Washoe County School District
- Washoe County Human Service Agency

STATISTICS

As of 2017 Eddy House Intake Survey Data Statistics for its Youth Clients
 * As of June 2017

- 77% say they feel safer on the streets than they were at home
- 51% are male; 49 % are female
- 60% attended Special Ed Classes or had an IEP while in school
- 47% were homeless before their 18th birthday
- 47% do not have a high school diploma or GED
- 56% exchanged sex or labor for food, shelter or clothing
- 44% need help getting SSN, ID or Birth Certificate
- 38% are parents
- 24% aged out of foster care
- 29% do not have a support system
- 72% requested help finding housing
- 60% are unemployed
- 41% cannot meet their basic needs because they don't have enough income or resources
- 92% have experienced the loss of a parent or loved one
- 57% have received mental health services
- 25% have been hospitalized for mental health statistics
- 65% have moved frequently as a young person; 20% moved more than 20 times
- 22% have a physical health diagnosis

CARE AND COMFORT ITEMS

Eddy House group programming was attended **1,918 times**



37,564
snacks given out



8007
food bags given out



1231
showers taken



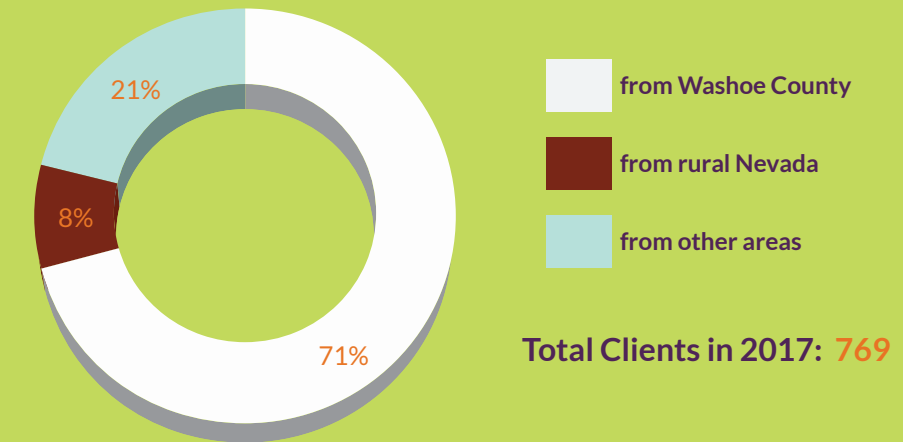
3618
items of clothing given out

Eddy House saw an average of 39 new clients per month

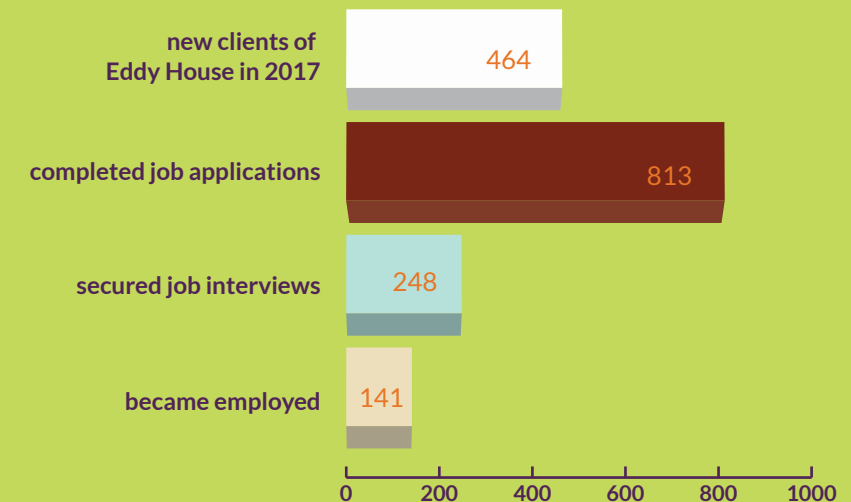
Benefits of Reducing Youth Homelessness

Investing in the development of homeless youth is not only humane but also cost effective. According to the United States Interagency Council on Homelessness (USICH), the average city will spend between \$30,000 to \$50,000 annually on a single homeless person.

Eddy House estimates that the City of Reno spends approximately \$40,000 per year on every homeless person. If only half of the homeless youth from Eddy House access the emergency rooms, are incarcerated for any reason, or use adult sheltering, the conservative estimated annual cost to our community is more than \$15M.



Total Clients in 2017: 769



INCOME

Eddy House Reserves	\$143,197.35
Foundation Grants	\$141,378.00
Government Grants	\$17,791.27
Private Donations	\$225,599.00
Total Income 2017	\$527,965.62

EXPENSES

Business Expenses	\$327.19
Business Insurance	\$8,678.00
Donor Cultivation	\$635.36
Promotion/Marketing	\$9,911.00
Programming Wages	\$261,727.77
Employee Health Insurance	\$15,309.99
Employee Expenses	\$5,101.01
Payroll Fees and Taxes	\$26,546.23
Administration	\$15,087.00
Transportation	\$2,313.21
Client Program Expenses	\$31,809.13
Facility Expenses	\$30,640.06
Utilities	\$7,017.06
Total Expenses	\$415,103.01

“I love the overall acceptance of the staff and people who come for services. I like the groups. The staff is friendly and helpful.”

- Clay, Age 23

THE FUTURE AT EDDY HOUSE



Eddy House is heading into 2018 with plans for a 24-hour, homeless-youth, drop-in center, and overnight sleeping or residential capacity for 50 youth. Staff have found that it is impossible for youth to become contributing members of our community if they do not have a safe place to sleep at night.

Take a minute to imagine trying to focus and perform well at your job, after being attacked the night before and wandering the streets, trying to stay awake and safe. Imagine going to your job without a shower or clean clothing, worrying that your coworkers will discover you are living on the streets. Imagine not having enough to eat or a strong support network. For these and so many other very compelling reasons, it's imperative that Eddy House move to a facility in the Downtown Corridor that can give our youth a safe place to sleep with access to community resources before the coming winter. Our youth should not be living on the streets.

The new facility plan calls for 50 overnight beds (cots), a kitchen, laundry facilities, lockers, classroom/therapy space, lockers, showers/bathrooms, a clothing closet, a technology space, and a private space for medical testing/first aid. This facility will continue to serve as the central intake and assessment place for all at-risk and homeless youth in Northern Nevada. This project will address the immediate overnight and emergency needs of Eddy House's extremely marginalized, non-system population of high-risk youth. Youth served at Eddy House are homeless, due to family abandonment, violence, or aging-out of foster care.

Achieving this objective will enable Eddy House to provide resources to more than 800 homeless youth as well as provide safe sleeping in a secure facility for young people living on the streets. The goal is to stabilize these youth, so that they can successfully join the community as productive members of society.

FACILITY EXPENSES

Facility	\$2,250,000
Tenant Improvements	\$ 500,000
Initial 24-hour setup expenses (See narrative)	\$ 25,000
Maintenance Fund (Reserve)	\$ 50,000
Additional One-time expenses (See narrative)	\$ 125,000
Taxes, Insurance, Fees	\$ 50,000

Total Expenses \$3,000,000

OPERATIONS EXPENSES (PROGRAMMING)

Administrative	\$ 52,500
Key Positions	\$ 406,000
Program Staff	\$ 499,200
Facilities Manager	\$ 20,400
Insurance, Benefits, Taxes, Payroll	\$ 152,500
Employee Training & Expenses	\$ 3,060
Client Expenses	\$ 60,000
Client Transportation	\$ 3,000
Business Insurance	\$ 19,000
Printing, Postage, Office Supplies, Technology	\$ 16,500
Facilities Expenses	\$ 100,000
Fundraising Expenses	\$ 39,805
Contract Services	\$ 17,000
Travel Expenses	\$ 4,500

Total Operating Expenses \$1,393,465

INCOME

Foundation Grants	\$ 255,000
Government Grants	\$ 731,000
Medicaid Billing	\$ 130,000
Private/Individual Donations	\$ 175,000
Events, Annual Campaign	\$ 275,000
Other	\$ 142,000

Total Income \$1,708,000

DEVANTE'S "GIFT"

In 2017, Eddy House lost one of its clients to heart failure. **Devante**, age 22, had been staying in a weekly, run-down motel when he became severely ill with a bacterial infection in his respiratory system that eventually moved to his heart. After spending two-months in intensive care, Devante passed away, leaving behind a devastated Eddy House community. **The youth and Eddy House staff have been searching for a way to honor this incredible young man in a way that will help youth who are living on the streets of Downtown Reno.**

Devante was a natural leader with a charismatic smile and a zest for life. Before he passed away, Devante enrolled in Truckee Meadows Community College with the goal of working in Child Development. **Eddy House staff accompanied him to register for classes and worked with him to set goals for independence.** Devante was instrumental in creating the "family culture" at Eddy House, offering suggestions on programming and speaking openly and honestly about life on the streets and the specific needs of homeless youth. He was always quick to say "good morning" and check-in with staff about his personal challenges as well as providing words of encouragement and support to everybody here.

As a result of this loss, Eddy House is launching an initiative called "Devante's Gift" to honor Devante by raising \$1,000,000 in much-needed funding for Eddy House expansion. It is our goal for 1,000 community members to pledge a gift of \$1,000 over the course of one year. This pledge can be a one-time donation of \$1,000, can be given in increments, or be spread over one year at \$86.00 per month.

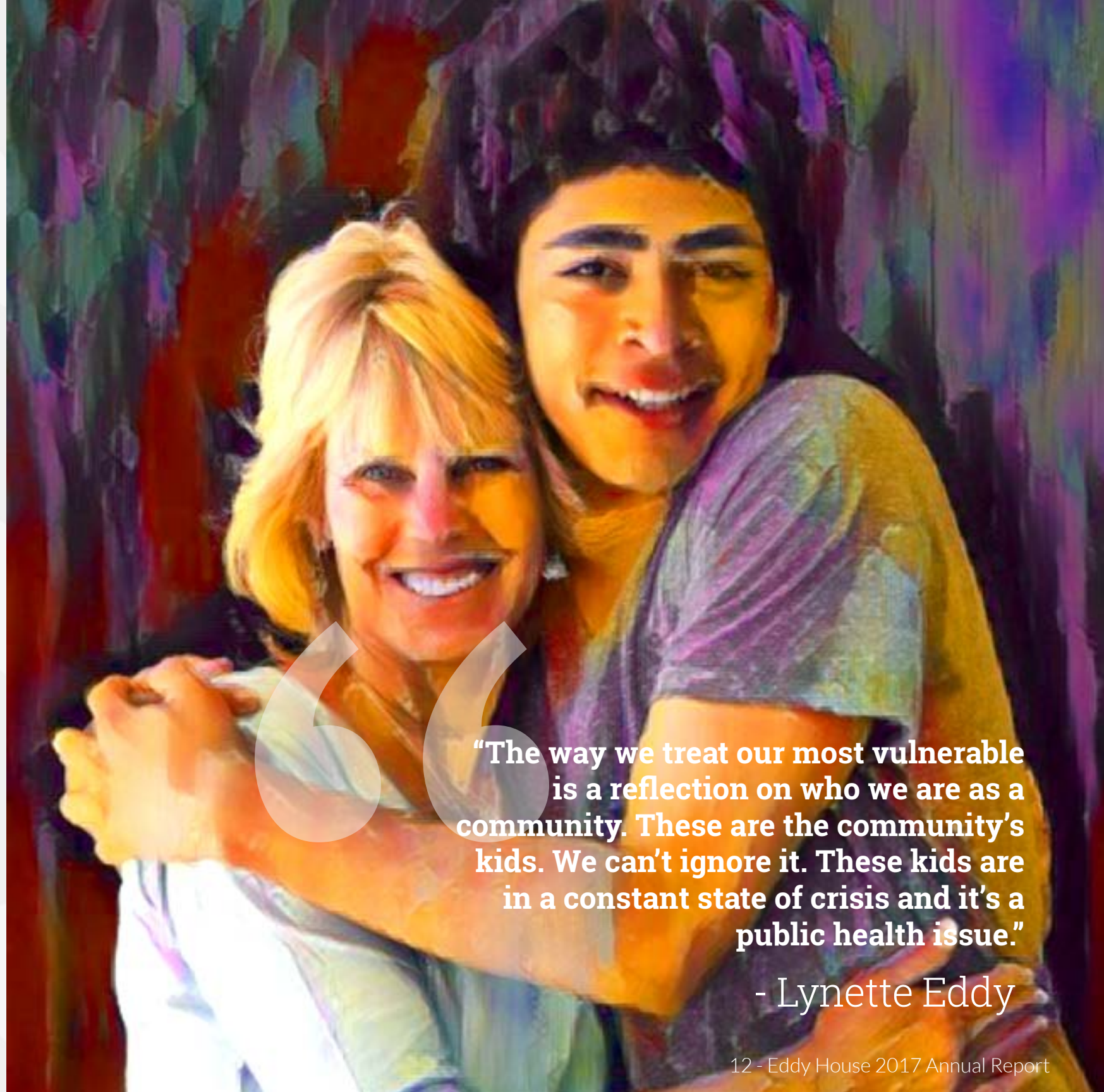
Devante's Gift is a community effort and will honor a young man who was determined to get off of the street and follow his dreams.

Who Can Donate To Devante's Gift?

- Parents/ Grandparents
- Families
- Friends
- Individuals
- Businesses/Corporations
- Organizations
- Faith-based groups
- Educational Institutions/Classrooms

*Donors to Devante's Gift will be acknowledged on our website and at Eddy House events

If you would like more information or would like to donate to Devante's Gift, please contact Eddy House Administration at: 775-686-6244 or visit our website at www.eddyhouse.org.



"The way we treat our most vulnerable is a reflection on who we are as a community. These are the community's kids. We can't ignore it. These kids are in a constant state of crisis and it's a public health issue."

- Lynette Eddy



“I have received help with getting my ID, jobs, clothing, and food. I feel like I can count on the staff for support and people to talk to.”

- Kristy, Age 21

“I feel like staff provides authentic, emotional support, and genuinely care. I like how I can walk in here in a judgment free zone. I feel recognized. I can seek out what I need and actually get it.”

- Allison, Age 24

WAYS YOU CAN HELP EDDY HOUSE YOUTH

Make a Donation

You can help Eddy House reach its goal of ending youth homelessness in Northern Nevada in the following ways.

By check sent to:

P.O. Box 6207
Reno, Nevada 89503

Or in-person Monday through Friday 10:00 a.m. to 4:00 p.m. at:

423 East 6th Street
Reno, Nevada 89512

Make a donation online

Go to www.eddyhouse.org and select “Paypal” and make a donation online.
Facebook online at <https://facebook.com/eddyhousereno/>

- Legacy Giving
- Create an Employer/Employee match donation
- Host a Fundraiser
- Sponsor a skills group (job/life skills, mindfulness, school re-engagement, etc.)
- Corporate or small business can work on Eddy House fundraisers or Eddy House projects
- Organize a Needs Drive
- Visit www.amazon.com and order from Eddy House Wish List
- Download Eddy House Wish List from www.eddyhouse.org
- Designate Eddy House through Amazon Smile, Smiths, and other outlets

LIST OF DONORS

\$500 - \$2499

Barry Johnson
Jeffery Rivera
Brock Young
Susan Colb
River Walk Merchants Association
Bunker Foundation
Cary Lurie c/o Community Foundation of Western Nevada
Microsoft Giving Campaign
Lithia Hyundai of Reno
City of Reno Attn: N.Jardon & O.Delgado
Dara Security
Dickinson Wright Staff
Gary & Bonnie Kraemer
Laurie Sunderland Trust
Obsolete Iron Street Rod Club
Robert Dotson
The Olson Group
Awaken
Ronda McCullough
WellsFargo Foundation
Karen and Michael Smith
Unitarian Universalist Fellowship
St. Pauls Episcopal Church
Johnny's Ristorante Italiano
Common Sense Botanicals Nevada
Community Foundation of Northern Colorado
Dr. James & Lynn Rehberger
John & John LLC.
Leona Watson
LM Coffee & Tea
Mark Steingard
Michael Capello

Second Baptist Church
Sharon Gibbons
Susan & Grant Anderson
Wealth Classes, Inc.
St. John's Presbyterian Church
La Cucina
Network for Good
A.M. Smith III
Grace Community Church of Reno
Nichols Consulting Engineers
Bradley & Kristin Cobb
Jenne & Stephen Wolgast
Kevin Frausto
Martha Kapeghian
Robert Pearson
Drackulich-Kane Real Estate Group

\$2500 - \$4999

American Family Insurance: Dreams
Debra & Ryan Cuddy
Drakulich-Kane Real Estate Group
Timothy Nelson
Chrome Divas: Cathy Stevens
Cashell Family Trust
Heritage Bank of Nevada
Michael and Karren Smith Family Fund c/o Community Foundation of Western Nevada
Junior League of Reno - General Fund
University of Nevada, Reno Intrafraternity Council
Ozmen Foundation c/o Community Foundation of Western Nevada

\$5000 - \$9999

Gere Clark c/o Community Foundation of Western Nevada
Bergman Family Fund c/o Community Foundation of Western Nevada
Thelma B & Thomas Hart Foundation
Jennie Louise Parker Trust
Michele Melarkey and Victoria Puliz Tees

\$10,000 - \$20,000

West Star Foundation
Earl and Elizabeth Ash Foundation C/O Scott Gunderson
Stillwater Foundation
The Cuddy Family Trust
American Endowment Foundation
Anne Beroza & Allen Spirytus
Brook Marlowe
Victor & Deborah Castello
David and Lyne Morgan
Farm Bureau Bank

\$20,000+

Nevada Women's Fund
Terry Lee Wells Foundation
Mr. and Mrs. William S. Rodgers
Sustaining Donors
Susan Colb
Network for Good



“Eddy House is a safe place. I can get help with food and they have a supportive group of people here. There is no judgment and I can get the little things I need.”

-Amy, Age 23

EDDY ♥ HOUSE

423 East 6th Street
Reno, Nevada 89512

775-686-6244 (administration)
775-384-1129

Donate today at
www.eddyhouse.org

