

**A HOUSE OF HELP.
A HOUSE OF HOPE.**



VISION: END YOUTH HOMELESSNESS IN NORTHERN NEVADA

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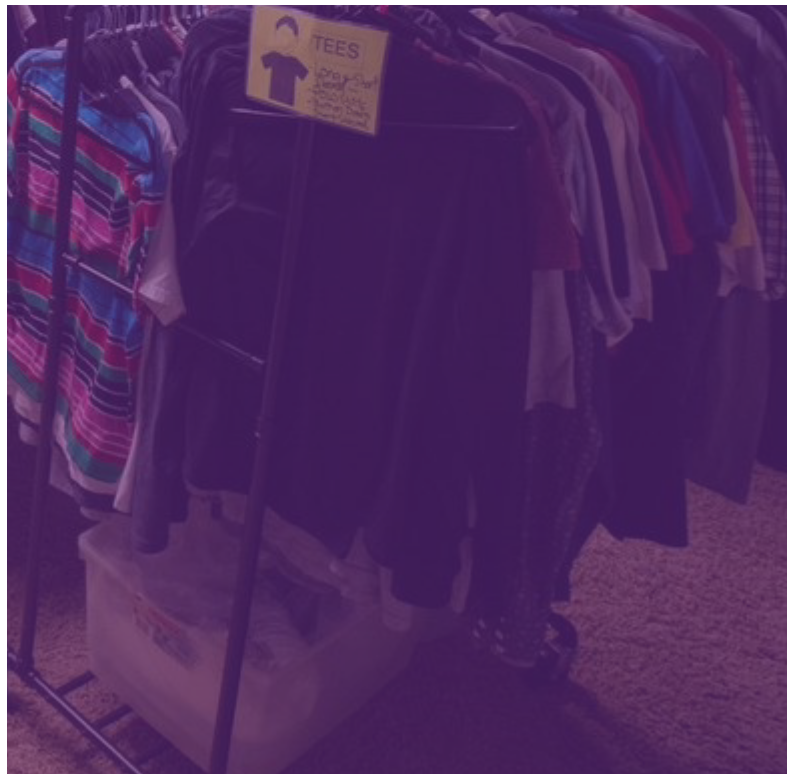
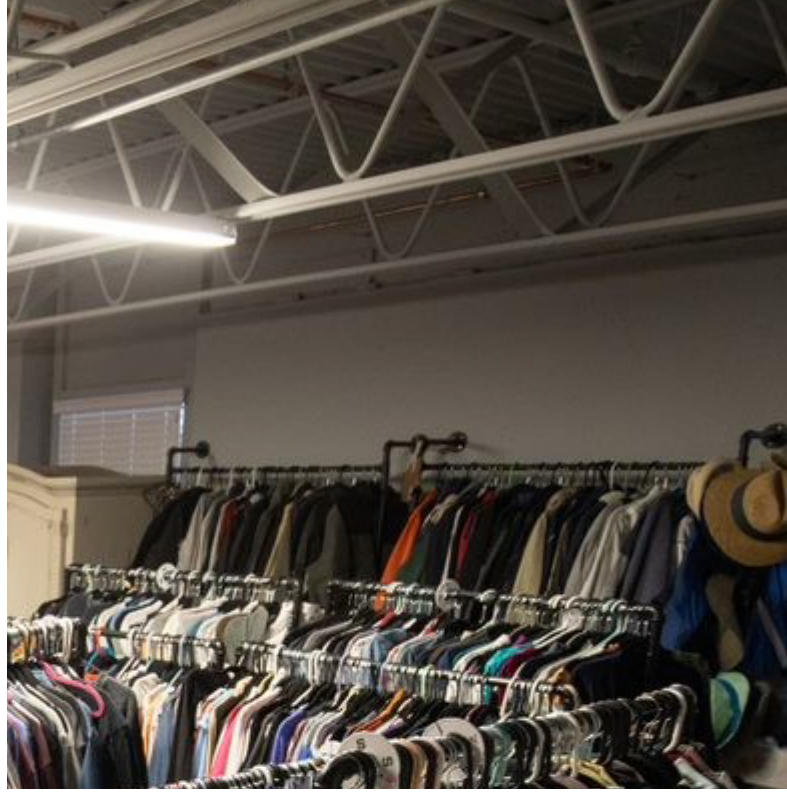
STAFF: AS OF MARCH 2022

Trevor Macaluso - Chief Executive Officer
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Amy Engelbert - Director of Compliance and QA
Ryan Sexton - Director of Programs & Operations
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Zoie Harmer - Marketing & Events Coordinator
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Olivia Costin - Lead Youth Advocate
Elisa Garcia - Executive Assistant

YOUTH ADVOCATES

Alexa Towler
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Donna Cahill
Greyson Whitehorn
Iris Martinez
Jessica Wilson
Kaile Teran
Kyler Voegele
Learon Kingsman
Leslie Llamas-Hernandez
Mayra Rocha-Rocha

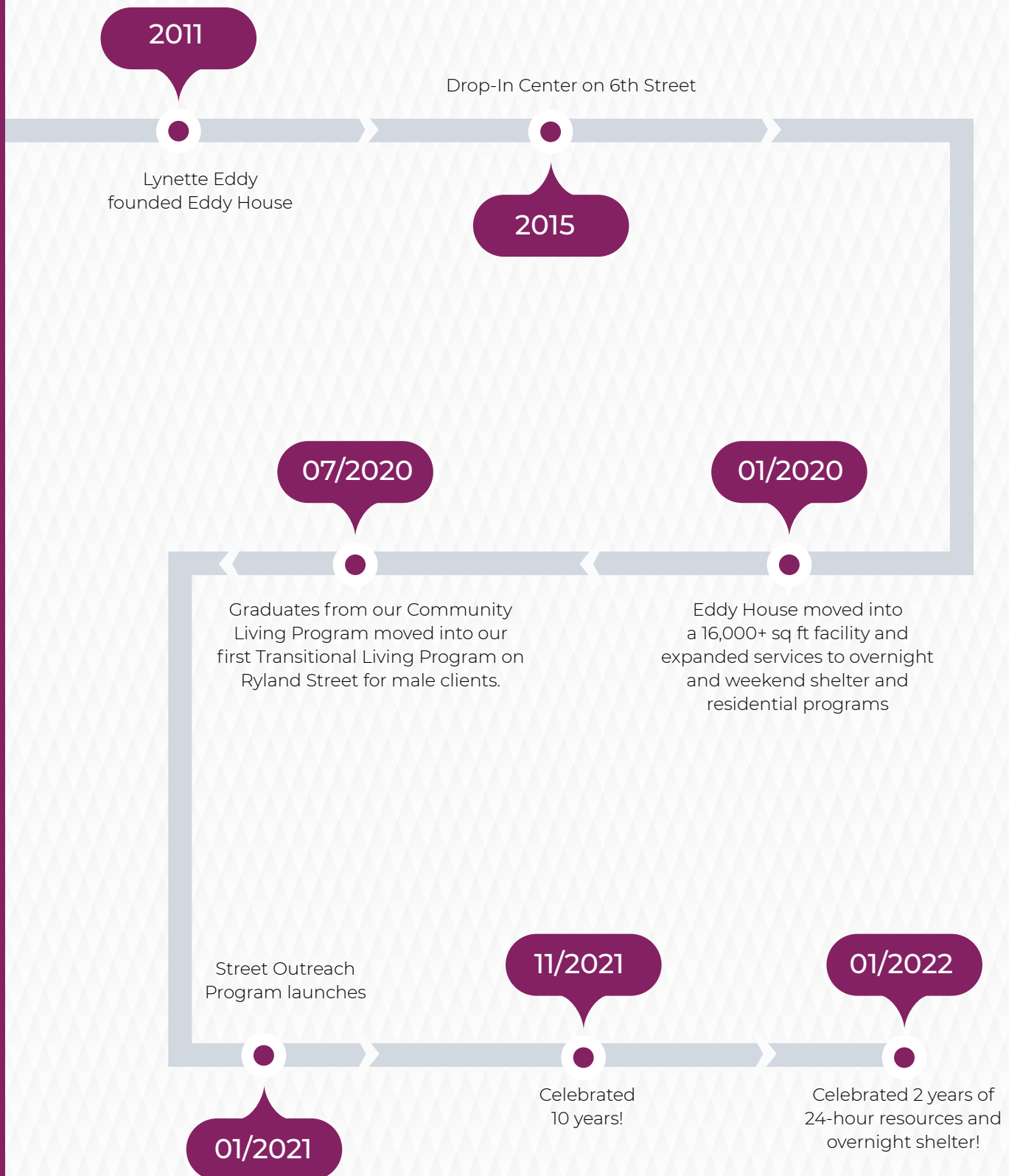
MISSION: EDDY HOUSE WORKS
WITH HOMELESS AND AT-RISK
YOUTH TO DEVELOP LIFE AND
JOBS SKILLS NECESSARY FOR
SUSTAINABLE INDEPENDENCE.



Eddy House is a daytime drop-in center and overnight shelter for homeless, runaway, foster, and other at-risk youth. No one who comes to Eddy House for assistance is turned away. From outreach to aftercare, Eddy House meets youth where they're at and will help them reach their goals through individualized case plans.

Our 24-hour facility includes a drop-in center, an overnight shelter for up to 38 young adults, a results-oriented residential program for 29 individuals, and transitional housing for 16 youth. Through various programs, services, and partnerships, Eddy House provides vital life skills classes, workforce development, healthcare assistance, counseling, and more.

EDDY HOUSE HISTORY



...And we are only getting started.

OUR VALUES



HOPE

Today is an opportunity to improve upon yesterday

DIGNITY

Treat everyone with equal respect, service, and opportunity

KINDNESS

All Day, Every Day

GRIT

Do what it takes to empower each client to thrive

COLLABORATION

Engage our community and clients





PROGRAMS

Eddy House provides at-risk and homeless youth with a safe haven and access to a wide range of recovery-focused programs and services designed to help them attain employment, housing, and long-term stability. These programs and services encompass basic needs (restrooms, showers, clothing, food, water), emergency shelter, transitional housing, counseling, individual therapy, group therapy, substance use recovery, life skills coaching, financial literacy, mentoring, trauma-informed services, healthcare, dental care, vision care, educational attainment, workforce training and development, and access to employment. We partner with numerous nonprofits, businesses, units of government, schools, and community volunteers to assist our clients and offer them a path to successful, independent lives.

OUTREACH:

In collaboration with local aid groups, Eddy House conducts outreach 5+ times weekly to youth and other people experiencing homelessness or at risk of homelessness in our community's downtown areas, parks, campsites, motels, and other organizations.

DROP-IN SHELTER:

Young adults can access an emergency cot in our drop-in shelter. After staying in our low-barrier shelter room, we encourage individuals to apply for our supportive residential program so that they can develop permanence, life skills, and begin saving money.

COMMUNITY LIVING PROGRAM:

Once our clients have been accepted into our sober-living CL program, our case managers, therapists, and youth advocates help individuals develop career and educational goals as well as health and lifestyle routines. As our residents increase their independence, they graduate through our program and begin preparing for independent housing or our transitional living program.

TRANSITIONAL LIVING PROGRAM:

Now that our clients have demonstrated commitment to work, school, and achieving their goals, they can apply to live in one of our transitional houses. Here, they will begin paying affordable rent, continue engaging with case managers, and take the next steps towards independence.



"The staff have helped me more than I expected, I've been through some tough situations and would not have gotten through without Eddy House and their supportive environment. Great people. Great place."

– Eddy House Client

LETTER FROM THE CEO

SERVICES:

BUS PASSES
BIRTH CERTIFICATES
FOOD STAMPS
OVERNIGHT SERVICES
GYM
COMPUTER LAB
EDUCATION ASSISTANCE
NUTRITION CLASSES
MENTORS
TUTORING
NEVADA ID
SUPPORT
WORKFORCE DEVELOPMENT
HYGIENE SUPPLIES
LAUNDRY SERVICES
CHILL ZONE
SAFE PLACE
MAIL
RESUME CLASSES
BATHROOMS
MUSIC, ART, GAMES
LIFE SKILLS
CLOTHING
TRANSITIONAL HOUSING
GROUPS
HOT MEALS
COUNSELING
SHOWERS
DENTAL ASSISTANCE
INSURANCE/MEDICAID
BEDS

Ten years of service to the Northern Nevada Community—this is a milestone Eddy House reached last fall. For the last ten years, Eddy House has served thousands of homeless and at-risk youth in Northern Nevada. Our goal has always been to help these young people develop the life and job skills necessary for sustainable independence. It is our mission. As Eddy House has risen to the occasion, so has our community. In January 2020, we opened our emergency shelter and began to offer services 24 hours a day, 7 days a week. For many in our community, the last two years have been challenging, but we have risen to the occasion: throughout the pandemic we were able to maintain our staff, increase our impact, and serve more youth in Northern Nevada.

Eddy House continues to be our community's largest and most comprehensive youth homeless service provider. We are committed to ending youth homelessness in our community and surrounding areas with the help of our strategic partnerships. In 2022 we will achieve our goal to help any young person experiencing a crisis to find permanent housing and sustainable employment with the help of our service continuum. However, this is only made possible due to your continued support.

We rely on government officials, community advocates, business leaders, faith-based organizations, volunteers, and philanthropists to share in our vision to end homelessness in Northern Nevada. Our new research-supported programs and services are placing the tools for positive life changes in the hands of our young people. We continue to see more homeless youth who enter our shelter, complete our community living program, and move toward transitional housing. They are making great strides on the path toward independence. Thank you for being part of their success!

However, the work is not done yet—we continue to see an increase in the number of youth in our area experiencing homelessness, and we need you to continue to be part of the solution. Thank you for your continued support of the next generation.

Best,

Trevor Macaluso

2020 & 2021 STATS

OUR IMPACT IN 2020

UNDUPLICATED YOUTH SERVED	341
NEW YOUTH	179
YOUTH VISITS	6,183



OUR IMPACT IN 2021

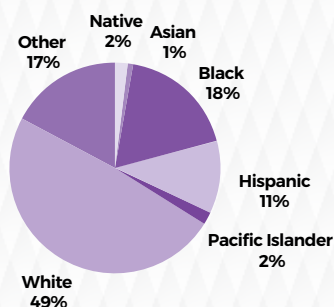
UNDUPLICATED YOUTH SERVED	374
NEW YOUTH	216
YOUTH VISITS	11,961



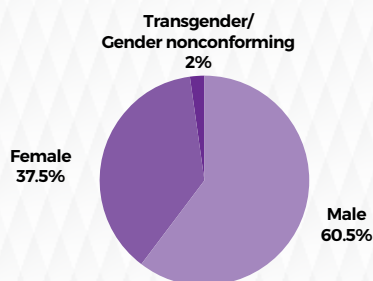
	2020	2021
MEALS	11,336	11,104
CLOTHING CLOSET	1,173	1,511
TRANSPORTATION ASSISTANCE	908	1,397
SHOWERS	1,683	5,019
BED NIGHTS	6,172	12,420

GENERAL DEMOGRAPHICS

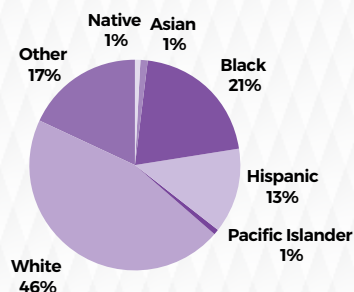
2020 Race and Ethnicity



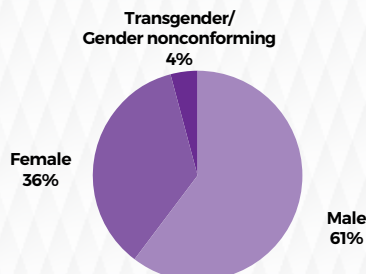
2020 Gender



2021 Race and Ethnicity



2021 Gender



"The Eddy House helped me with Medicaid and gave me a place to stay when I lost my apartment."

- R

"Eddy House has helped boost my confidence which has improved my communication skills."

- J

"Eddy House has provided emotional support and access to mental health services."

- H

"Eddy House provides a good foundation and has helped with maintaining a job. It's the first time I've been given time for life planning and to figure out my next step."

- B

2021 CALENDAR YEAR

TOTAL REVENUE

Contract Service/Fee	\$544,316
Federal Grants	\$232,701
Private Donations	\$1,636,324
Fundraisers	\$280,735
Other	\$23,210
TOTAL REVENUE	\$2,717,286

TOTAL EXPENSES

Admin (includes other Employee Expenses)	\$449,990
Fundraising	\$60,326
Programs	\$1,065,018
Business Operations (including Repair/Maintenance/Construction)	\$205,198
Fundraisers & Events	\$49,645
TOTAL EXPENSES	\$1,828,108

* Administrative costs for this reporting period include initial capital costs and improvements

OVERVIEW OF NATIONAL WORK

In Fall 2020, Eddy House was honored to join two national initiatives that increase resources for our clients and staff.

On October 1, 2020, Eddy House joined the Runaway Homeless Youth initiative of the U.S. Department of Health and Human Services. "RHY," a program of the Administration of Children and Families, provides a nationwide forum for participants to share ideas, discuss emerging trends, and benefit from each other's experiences. During 2020, RHY's annual conferences were conducted virtually; this year, the plan (tentatively!) is to resume in-person conferences so that attendees can network with their peers from other regions.

On October 23, 2020, Eddy House officially became an EnVision Center – a new program of the U.S. Department of Housing and Urban Development. EnVision Centers are centralized hubs that provide recovery-based services centering on economic empowerment, educational advancement, health and wellness, and character and leadership.

Eddy House was the first Envision Center in Nevada and the first youth-focused Center in the United States. Being part of the national conversation around youth homelessness has connected us with innovative programs being implemented by sister agencies around the country. Access to technical assistance through the EnVision Center partnership was especially important in overcoming the operational challenges caused by COVID-19.

"I feel like I finally have people I can look to if I need help."

– Eddy House Client

KEYS TO GREATER HELPS AT-RISK YOUTH FACING HOMELESSNESS

Greater Nevada Mortgage (GNM), a wholly owned subsidiary of Greater Nevada Credit Union, launched the Keys to Greater program in January 2021. Keys to Greater allocates a portion of the proceeds of every new GNM home loan and refinance to helping homeless, and at-risk youth find sustainable shelter, security, and independence.



THANK YOU, GREATER NEVADA MORTGAGE
FOR YOUR DONATION OF \$119,300 IN 2021!

"For the first time in months I had a hot shower, fresh clothes, a warm meal, and I felt amazing"

- H



SUPPORT OUR CLIENTS



We are excited to celebrate all that our clients have accomplished this year! In June 2022 we will host an event to congratulate our clients. Please contribute to celebrating their successes!



When our clients are ready to move into independent housing, we want to do everything we can to set them up for success! Please help us purchase essentials such as cleaning supplies and towels for their new home.

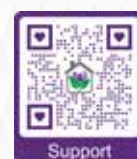


Everyone deserves to feel celebrated on their birthday! With your help, we'll provide treats, gifts, and a festive atmosphere to our clients during their birthday month!



Positive recreation is an important life skill that young adults experiencing homelessness do not always have the opportunity to cultivate. Please help us provide fun outings, artistic activities, and more!

Head to eddyhouse.org/support or use this QR code



COMMUNITY PARTNERS

Aflac Insurance
AGC Associated General Contractors
Ambrose Fitness and Nutrition
Anchor Door
Anthem Healthplan
ATT Pioneers
Awaken
B Ortho
Balance Staffing
Beacon Trust Company
Bellmont Cabinetry
BJ Sullivan
Black Fox Studio
Bob and June Sebo
Boys Team Charity
Carrington College Nursing Students
Caryn (Jackson Therapy Dog)
Champion Laundry
Charles McMurray
Chef's Club of Arrowcreek
Cherry Bomb Catering
Children's Cabinet
City of Reno
City of Sparks
Clark and Sullivan Contractors
Community Services Agency
Cookies for Kindness
Department of Alternative Sentencing
Desert Fire
Devin Sizemore
Digiprint
DoughBoys Donuts
E.L. Cord Foundation
Earl and Elizabeth Ash Foundation
Estelle J. Kelsey Foundation
Express Employment
Express Pros
Family First Chiropractic Dr. Kaitlyn
Farm Bureau Bank
Food Bank of Northern Nevada
FPI Management
Frontera
Gold Dust West
Good Shepard Church
Grace Church
Gradex
Greater Nevada Credit Union
Greater Nevada Field
Greater Nevada Mortgage
Ground Rounds Health Care
Health Plan of Nevada
Immunize Nevada
Innovative Cabinets & Design
Integrity Staffing
Intermountain Electric
ITS Logistics
James Nava Keller Williams Realty
Jersey Mike's
JOIN Northern Nevada
Jonathan Chapin
Julie Ha
Lakeridge Golf Course
Lynette Eddy
Main Electric
Martial Arts with Marci
Maureen Healy
Medical Skills for Life institute

Mount Rose Heating
National Charity League
Nell J. Redfield Foundation
Nevada Gold Mines
Nevada Mining Association
Nevada State Apartment Association
Nevada Urban Indians
Noah's Animal House
Northern Nevada Behavioral Systems
Northern Nevada Literacy Council
Options Veterinary Care
Orvis School of Nursing
Penhall
Performance Composites
Planned Parenthood
Quality Tile
Quest Counseling
RAVE Family Foundation
Ray Pezonella
Real Choices Pregnancy Center
Reno Bike Project
Reno Downtown Partnership
Reno Fire Department
Reno Gastro Project
Reno Housing Authority
Reno Sparks Association of Relators
Reno Sparks Pet Therapy
Reno Tahoe Young Professionals Network
Renown Hospital
RHP
Ridge House
Robert S. and Dorothy J. Keyser Foundation
Robert Z. Hawkins Foundation
Roxie and Azad Joseph Foundation
Safe Embrace
Sands Regency
Savage and Son, Inc.
Scarleteen
Silversummit Healthplan
SR Construction
State of Nevada Welfare Division
Sue Foltz-Tutor
Sue Thornstein-Chef
Swill Coffee and Wine
The Stylish Scribe
Thrive Center
TJ and Debbie Day Foundation
TMCC Counseling Dept.
Todd Clary (Financial Literacy)
UNR Community Engagement Volunteers
UNR Counseling Department
UNR Early Headstart
UNR English Department
UNR Medical School Students
UNR School of Social Work
Urban Lotus
Village Dental
VT Industries
Washoe County Health District
Washoe County Human Services
Washoe County School District
Washoe County, Human Services Agency
Wendy Sparks
Wild Whimsical Women
William N. Pennington Foundation
Wolf Run Golf Course
Women's Giving Circle

Learn more about our Community Partners: eddyhouse.org/community-partnerships

COMMUNITY SHOUT OUTS



MEAL DONORS: DOUGHBOYS DONUTS
Thank you to DoughBoys Donuts for donating dozens of donuts for our weekly work opportunity session: Table Talk!



MEAL DONORS:
Thank you to the Kip, Mimi, and Jane McKibben as well as Gary, Liz, and Shirley for their countless meal donations!



VOLUNTEER GROUP: SYNC
SYNC - Seek Your Niche in Christ exists to bring women of all denominations together fostering hope and purpose. With hearts to serve, we reach out into our community to help where needed, each according to what they love and are gifted to do. We undergird other organizations who strive to fill a specific need. In addition to the joy SYNC women find in helping others, we love the camaraderie of serving together. As a 501.c3 we are funded purely by donations. Please go to our website www.SYNCRENO.org to find out how you could serve. Also, contact us if there is a need. That's our biz - connecting those with a heart to serve with a need to be met!



Thank you to Meadow Cameron for providing essential dental resources to our clients. During her time here, she has built relationships through dental assessments, oral health education, cleaning teeth (prophylaxis), fluoride varnish, sealants, and dental referrals as needed. Her services give our clients another reason to smile!
His Heart
775-240-0726
HisHeartNonProfit@gmail.com

Thank you also to Heather Mchenry for providing our clients with free haircuts! She has prepared them for job interviews, boosted their confidence, and helped make a difference in their lives!



HAPPY 10 YEARS OF EDDY HOUSE!

"Before I opened the drop-in shelter, I wasn't totally sure about the need, so I slept out by the river for two nights, three days... just to see what it's like. It shocked me, the things the kids went through just basically surviving. That made me more determined to get this drop-in center open where they could come in and at least get basic needs met"

– Lynette Eddy



THANK YOU, LYNETTE,
FOR YOUR COMPASSION, DETERMINATION, AND LEADERSHIP!





HOW CAN YOU HELP THE YOUTH AT EDDY HOUSE?

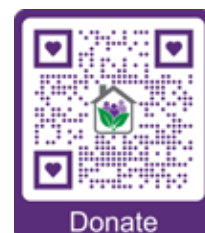
Eddy House can't provide the services we do without the generous support from members in our community. There are multiple ways you can make an impact.

- One-time or monthly donations
- Volunteer
- Provide a meal
- Lead a group or teach a life skill
- Shop our Amazon Wishlist or Immediate Needs List
- Raise awareness in our community

PLEASE VISIT OUR WEBSITE WWW.EDDYHOUSE.ORG FOR MORE INFORMATION.

JOIN OUR HOPE TEAM!

Hope Team is our community of monthly supporters who fund essentials such as shelter, laundry, groceries, and bus passes. Please contribute to these basic services for the young adults experiencing homelessness in our community.



A HOUSE OF HELP. A HOUSE OF HOPE.

*"Eddy House saved me... It's a place
you can come to if you don't have
a place to go and you don't have to
watch your back. I feel safe here."*

-Community Living Participant



888 Willow Street | Reno, NV 89502
775-686-6244 | info@eddyhouse.org

Donate today at www.eddyhouse.org/donate