



ANNUAL REPORT

2022



VISION: END YOUTH HOMELESSNESS IN NORTHERN NEVADA

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Jessie Ebbe- Aftercare Coordinator

YOUTH ADVOCATES

Visit our website to see a current list
of wonderful youth advocates!

ABOUT EDDY HOUSE

Eddy House is a drop-in center and shelter for homeless, runaway, foster, and other at-risk youth ages 18-24. No one who comes to Eddy House for assistance is turned away. From outreach to aftercare, Eddy House meets youths' essential needs and helps them reach their goals through individualized Client Care plans. Our 24-hour facility includes a drop-in center, an overnight shelter for up to 38 youth, a results-oriented residential program for 29 youth, and transitional housing for 6 youth. Through various programs, services, and partnerships, Eddy House provides vital life skills classes, workforce development, healthcare assistance, counseling, and more.



MISSION: EDDY HOUSE CREATES
A SAFE ENVIRONMENT FOR
HOMELESS AND AT-RISK YOUTH
TO DEVELOP THE LIFE AND JOB
SKILLS NECESSARY FOR
SUSTAINABLE INDEPENDENCE.

PROGRAMS

OUTREACH

Eddy House staff conduct outreach to unsheltered individuals by distributing food, warm clothing, hygiene items, information, and other immediate resources. They work with businesses and partner organizations to raise awareness and inform youth of our services.

DROP-IN SHELTER

Our Drop-In Center and Emergency Shelter meet basic needs with a food pantry, three daily meals, emergency beds, case management, a clothing closet, access to medical care, and other essential resources. In addition, clients can access holistic programs and services to improve their understanding of financial literacy, workforce training and development, transportation, education, community, and health as we prepare them to live independently.

COMMUNITY LIVING PROGRAM

This is a research informed and data driven six-month residential program. The Community Living program located in our main facility serves up to 29 youth and incorporates intensive case management with wrap-around supportive services and programs designed to empower clients to achieve self-sufficiency.



"If you want to find a place that has hope still, this is a great place." – B

TRANSITIONAL LIVING PROGRAM

This is an off-campus 2-year residential program. The Transitional Living program provides low-cost, transitional housing to youth who have graduated from the Community Living program but are not yet able to afford market rent on their own. Residents have more independence but maintain full access to Eddy House services. This program currently serves 6 clients and we have plans to expand!

AFTERCARE PROGRAM

The Aftercare Program provides continuing support and services to clients as they transition from Eddy House services into their own housing. The Aftercare Coordinator works with clients to save up, find an apartment, sign a lease, find furniture and household supplies, move in, budget, handle landlord conflict, and more as they transition to independent living. In addition, the Aftercare Coordinator stays in touch to help clients stay housed in the event of an emergency or complication.

DIVERSION PROGRAM

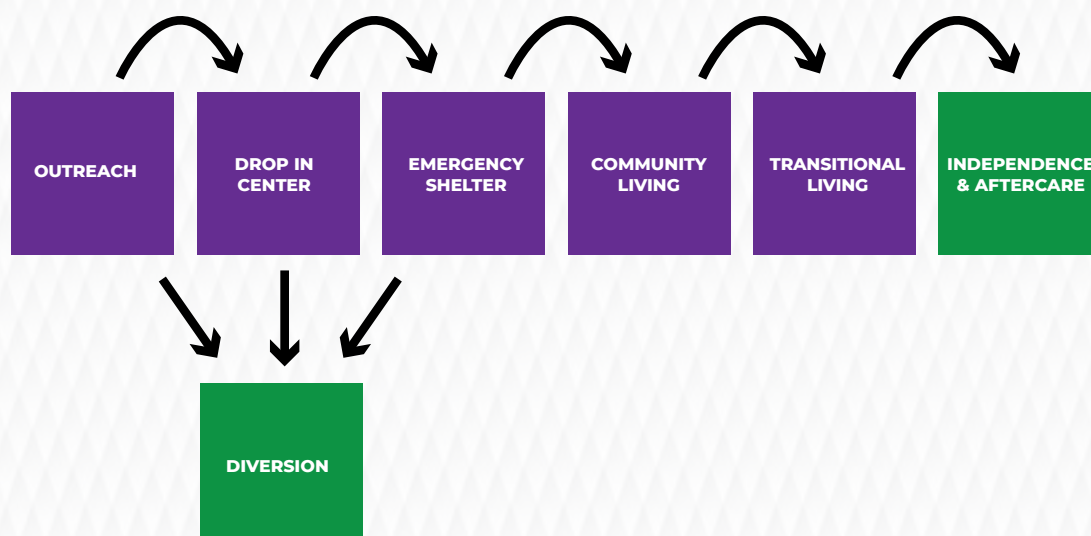
Through the Diversion Program, those who have potential living situations outside the shelter are identified and Eddy House assists in removing barriers to access. If, for example, a client has a safe home with family living out of state, Eddy House can buy them a bus ticket there. Similarly, if a client is on the brink of eviction due to rent default, this program can assist them in retaining their housing, receiving financial coaching, and navigating communication with their landlord.

WORKFORCE PROGRAM

Through this new program, Eddy House clients are paired with high-quality employment and educational opportunities. Clients receive one-on-one support from the Community Liaison, who assists with resumé-building, interview skills, and applications, and provides ongoing support for clients and employers. The Community Liaison meets with community partners to clarify hiring processes and expectations and identify additional support that can be provided to clients, such as transportation or mentorship. In addition, the Community Liaison assists youth interested in pursuing education by testing, applying, seeking scholarships, and more.

LIFE SKILLS PROGRAMMING

In 2022, Eddy House expanded the structure and offerings of our life skills programming. Clients are now exposed to five categories of programming that prepare them for sustainable independence. These categories are Careers and Finance, Housing and Transportation, Essential Documents, Community, and Self-Care. Each week, clients are offered 16 groups, each focused on an aspect of these categories. Demonstrating competence in these categories sets clients up for sustained independence after leaving Eddy House and its resources.



VALUES

HOPE

Today is an opportunity to improve upon yesterday.

DIGNITY

Treat everyone with equal respect, service, and opportunity.

GRIT

Do what it takes to empower each client to thrive.

COLLABORATION

Work together for one another.

KINDNESS

All day, every day.

SERVICES

LIFE SKILLS

CLOTHING

TRANSITIONAL HOUSING

GROUPS

FOOD STAMPS

SHOWERS

COUNSELING

BEDS

DENTAL ASSISTANCE

INSURANCE/MEDICAID

OVERNIGHT SERVICES

GYM

SAFE PLACE

BUS PASSES

BIRTH CERTIFICATES

COMPUTER LAB

EDUCATION ASSISTANCE

NUTRITION CLASSES

MENTORS

CHILL ZONE

MAIL

RESUME CLASSES

BATHROOMS

MUSIC, ART, GAMES

HOT MEALS

TUTORING

NEVADA ID

SUPPORT

WORKFORCE DEVELOPMENT

HYGIENE SUPPLIES

LAUNDRY SERVICES



"It's so uplifting because not many of us come from a background where we do have people to support us, or a family, so my case manager is like family, and my mentor is like family. Everybody is like family here." – J



LETTER FROM THE CEO

Last year, Eddy House took exciting and groundbreaking steps to improve our services and grow our impact in the community. Thanks to a partnership with the Nell J. Redfield Foundation and the University of Nevada, Reno, all programming offered at Eddy House is developed through research which helps youth transition more effectively into adulthood. As a result, our Community Living Program nearly doubled in its rate of successful exits in 2022 when compared to the previous year.

Further, our shelter services experienced an over 200% growth in bed night utilization by youth in our community. The need to serve homeless and at-risk youth in Northern Nevada continues to grow and we are prepared to grow with it.

Eddy House continues to be our community's largest and most comprehensive youth homeless service provider. We are committed to ending youth homelessness in our community and surrounding areas with the help of our strategic partnerships. In 2023 Eddy House will continue to grow and expand our services for youth experiencing a crisis to find permanent housing and long-term employment. I am excited about our efforts to increase programming for former foster youth and increase our transitional housing capacity.

The number of youth achieving sustainable independence continues to increase thanks to the assistance they receive from staff, services, and programming. This is only made possible due to your continued generosity. Thank you for being part of their success and for your continued support of the next generation.

Best,

TREVR

Trevor Macaluso


2022 STATISTICS

OUR IMPACT IN 2022

UNDUPLICATED CLIENTS SERVED	361
NEW CLEINTS SERVED	209
YOUTH VISITS	13,553
OUTREACH	4,725



RESOURCES GIVEN IN 2022

	BUS PASSES	1,848
	UBER/LYFT	19
	SHOWERS	6,758
	MEALS	23,866
	CLOTHING CLOSET VISITS	2,039
	BED NIGHTS	12,245

COUNSELING SESSIONS

COUNSELING/THERAPY SESSIONS:	706
SUPPORT GROUPS	3,300

TOTAL REVENUE

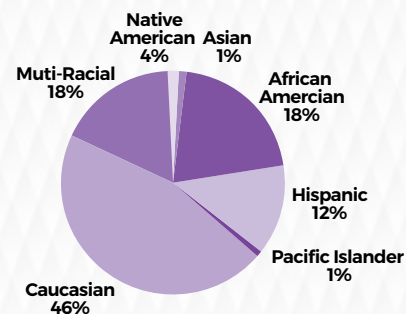
Contract Service/Fee	\$434,352
Federal Grants	\$360,999
Private Donations and grants	\$986,268
In-Kind/Other	\$74,102
TOTAL REVENUE	\$1,855,721

TOTAL EXPENSES

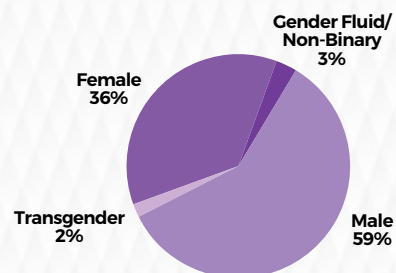
Admin (includes other Employee Expenses)	\$302,172
Fundraising	\$198,459
Programs	\$1,249,100
TOTAL EXPENSES	\$1,749,731

GENERAL DEMOGRAPHICS

2022 Race and Ethnicity



2022 Gender



KEYS TO GREATER

HELPS AT-RISK YOUTH FACING HOMELESSNESS



THANK YOU, GREATER NEVADA MORTGAGE,
FOR YOUR DONATIONS TOTALING \$50,800 IN 2022!



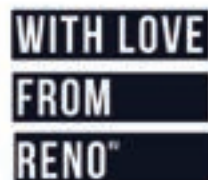
Greater Nevada Mortgage (GNM), a wholly owned subsidiary of Greater Nevada Credit Union, launched the Keys to Greater program in January 2021. Through Keys to Greater, GNM donates a portion of the proceeds of every new home loan and refinance to helping homeless and at-risk youth find sustainable shelter, security, and independence.

The money we receive is used to operate our Emergency Shelter, Drop-In Center, and residential living programs. We are projecting about a 10% increase in the clients we serve this year from the number we served last year, so the ongoing support of organizations like GNM is especially important for us to continue to meet the demand for services.



Eddy HOUSE

National Homeless Youth Awareness Month Partners in 2022





SUPPORT YOUTH



Items we can accept

- Shelf-stable, non-expired food
- Gently used clothing for young adults*
- In-season clothing (jackets in winter, swimsuits in summer, etc.)
- New socks, underwear, and bras
- New hygiene items, travel or normal-sized

*All sizes and gender styles accepted

Items we cannot accept

- Dirty or very worn clothing
- Out-of-season clothing
- Used socks, underwear, or bras
- Open or used hygiene items
- Open or expired food

For items we aren't currently accepting, please consider donating to the Salvation Army, Catholic Charities, or the Assistance League.



To donate, please come to our front door anytime Mon-Fri from 8 am to 5 pm. For after-hours donations, please call ahead. Please call (775) 384-1129 to ask about furniture and other donations.

Donate a Meal

- Can be cooked at home or purchased from a restaurant and delivered
- Needs to feed at least 40 youth, dietary restrictions will be communicated beforehand
- Go to eddyhouse.org/nourish to learn more and sign up

COMMUNITY SHOUTOUTS

THANK YOU FOR HELPING
IMPROVE OUR FACILITY!

Reno Sunrise Rotary Club

Rebuilding Together Northern Nevada

Charter Spectrum

THANK YOU FOR ALL THE MEALS
YOU PROVIDED TO OUR CLIENTS!

Lutheran Church of the Good Shepherd

Catholic Charities of Northern Nevada

Revel Rancharrah

South Reno United Methodist Church

THANK YOU FOR SPENDING YOUR
TIME VOLUNTEERING AT EDDY
HOUSE:

AT&T Pioneers

National Charity League

Boys Team Charity

Care Services Volunteer Group

THANK YOU FOR PARTNERING
TO PROVIDE IMPORTANT
EDUCATIONAL OPPORTUNITIES TO
OUR CLIENTS:

Northern Nevada Literacy Council

DEDICATED MEAL DONORS:

National Charity League | Mandy Holback

Gary Chong & Friends

Boys Team Charity | Lisa

Reno Food Systems | Melissa Gilbert

The Chefs Club at Arrowcreek

Greg Krause

Wendy Sparks

Sheri Terrasas

Drew Makoutz

Kathy W

Kim England

AT&T Pioneers | Suzanne Valdez

thank you



ANNOUNCING BUT FIRST, DESSERT 2024

AFTER THE SUCCESS OF OUR INAUGURAL
BUT FIRST, DESSERT GALA,
WE ARE PLEASED TO ANNOUNCE THE EVENT DATE FOR 2024.

BUT FIRST, DESSERT 2024
WILL BE HELD ON FRIDAY, MAY 10TH

If you're interested in event sponsorship or attendance,
please email events@eddyhouse.org

PROGRAM PARTNERS

- Nevada Division of Welfare and Supportive Services
- Cricket Wireless | Christina Botelho
- Northern Nevada Literacy Council
- Reno Food Systems | Melissa Gilbert
- Greater Nevada Credit Union | Surae Helms
- Nevada State Bank | Norma Noonan & Martin Livermore
- Scarleteen | Samantha Wall
- Renown Health | Justine Resnik
- Young Professionals Network
- Nevada Urban Indians | Alisa Bean
- Washoe County Health District | Daise Rodriguez & Keyla Solorio
- His Heart Dental | Meadow Cameron
- University of Nevada, Reno School of Medicine
- Join Inc.
- Regional Transportation Commission of Washoe County
- Reno Housing Authority
- Keep Truckee Meadows Beautiful
- Sexual Assault Support Services of Nevada
- US Bank
- Vitality Unlimited
- Urban Lotus Yoga
- Northern Nevada International Center
- Haircuts with Micaela
- Anthem Blue Cross Blue Shield
- Health Plan of Nevada
- Molina Healthcare
- Immunize Nevada
- Chill Skate Program
- Reno Ice Community Ice Arena
- Achieve Tahoe
- Victory Ranch
- Mesa Rim Reno
- Note-Able Music Therapy Services
- Sierra Arts Foundation

WORKFORCE PARTNERS

- Post Consumer Brands
- Washoe County School District
- Community Services Agency
- Join Inc.
- SPCA of Northern Nevada
- Tesla
- Panasonic
- Masonite
- Patagonia
- Grand Sierra Resort
- Custom Ink
- Renown Health
- Brick Layers Union
- Northern Nevada Literacy Council Learn and Earn
- Sheet Metal Workers Union
- Medical Skills for Life
- Truckee Meadows Community College
- Reno Tahoe Airport
- Via Seating
- MicroMetl
- Two Men and a Truck
- ManPower
- Scheels
- Ormat
- Northern Nevada Laborers Union
- Amazon Staffing
- Charter College
- Hamilton Company
- Allied Universal
- Liberty Tax

VOLUNTEERS AND GROUPS

- Care Services Volunteer Group
- ChangeCompanies
- HealthCare Information Services
- US Bank
- Intuit
- DoughBoys Donuts
- Carpenters Union
- Kyle Lewis
- Tonya Companile
- Janeth Silversmith
- Todd Clary
- Maria Rodriguez
- Summit Christian Church
- Steve Williams
- Yesenia Aguirre
- Boys Team Charity
- National Charity League
- Cathy Gabrielli
- Lisa Hill
- Katie Thompson

FACILITIES PARTNERS

- Leverett Auto | Alexandria DeSantis & Skip Thompson
- Capital Glass | Mike Davis
- Screenwave | Art Verling
- Summit Fire | Harry Gledhill
- Rotary Club of Reno Centennial Sunset | Rick Lierman
- Reno Sunrise Rotary Club
- Southwest Regional Council of Carpenters
- Rebuilding Together Northern Nevada | Katie Pace & Gregg Hamilton
- Charter Spectrum
- HBM Technology Partners | Gary Foote, Linn Allen, and Trevor Foote

Learn more about our Community Partners: eddyhouse.org/community-partnerships



HOW CAN YOU HELP THE YOUTH AT EDDY HOUSE?

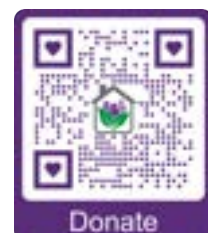
Eddy House needs your support to provide services to the youth in our community..
There are multiple ways you can make an impact.

- One-time or monthly donations
- Volunteer
- Provide a meal
- Lead a group or teach a life skill
- Shop our Amazon Wishlist or Immediate Needs List
- Raise awareness in our community

PLEASE VISIT OUR WEBSITE WWW.EDDYHOUSE.ORG FOR MORE INFORMATION.

JOIN OUR HOPE TEAM!

Hope Team is our community of monthly supporters who fund essentials such as shelter, laundry, groceries, and bus passes. Please contribute to these basic services for the young adults experiencing homelessness in our community.



A HOUSE OF HELP. A HOUSE OF HOPE.

"The littlest thing can make a person feel better or more open. Like even just saying hi, how are you doing today? It can mean a lot to somebody." —M



888 Willow Street | Reno, NV 89502
775-686-6244 | info@eddyhouse.org

Donate today at www.eddyhouse.org/donate