

2023

# EDDY HOUSE



ANNUAL REPORT

Dear Friends and Supporters,

I am delighted to share with you the remarkable journey and accomplishments of Eddy House over the past year. As we reflect on 2023, it is with immense gratitude and pride that we celebrate the strides we have made in our mission to create a safe environment for homeless and at-risk youth, empowering them with the life and job skills necessary for sustainable independence.

**One of our proudest achievements is the realization of a vision – the development of a 36-unit Transitional Living Community.** This \$14 million project, made possible through the unwavering support of the State of Nevada and the William N. Pennington Foundation, stands as a testament to the collective commitment to end youth homelessness in Northern Nevada. This transitional housing will serve as a haven for youth making significant progress toward independence, providing them with the stability and support they need to thrive. Looking forward, we are excited to announce that we will be breaking ground on the new building in 2024, set to open its doors in 2025. This expansion is a result of the need for our services and the belief that, together, we can make a lasting impact on the lives of at-risk youth. We invite you to join us in this new chapter, as your continued support will be crucial in ensuring the success of our endeavors.

**In 2023, we faced the challenge of a growing number of youth seeking our services at our drop-in center and emergency shelter.** However, when we turned to our community, the response was nothing short of incredible. Your support, whether through volunteerism, financial contributions, meals, or in-kind donations, has been the driving force behind our ability to meet the increasing demand. Your generosity has not only sustained us, but it has also illuminated the strength of our community when faced with challenges.

We also marked a significant milestone with our inaugural fundraising gala, But First, Dessert. The event was a tremendous success, bringing our community together in a celebration of compassion and dedication. Your participation and enthusiasm during the gala reaffirmed our shared commitment to creating positive change in the lives of vulnerable youth.

As we celebrate these achievements, we recognize that the journey is far from over. The need for our services persists, and the challenges faced by at-risk youth evolve every day. Therefore, we humbly ask for your continued support. Your generosity has been the cornerstone of our services, and with your partnership, we can create a future where youth homelessness is an unthinkable concept.


**Thank you for standing with the next generation, for believing in the potential of every young person, and for being an integral part of the Eddy House family.** Together, we can make a lasting difference in the lives of those who need it most.

With hope and gratitude



Trevor Macaluso  
Chief Executive Officer

*P.S. With the anticipation of a new building, and a commitment to serving youth for years to come, Eddy House joyfully unveiled our new logo that was designed with youth for youth.*



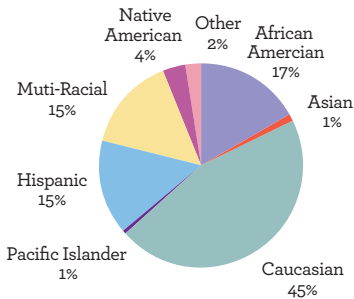
“Knowing that we have this chance to get on our feet and be stable and to feel like our home is really a home, to create our own home...it means a lot.” -D



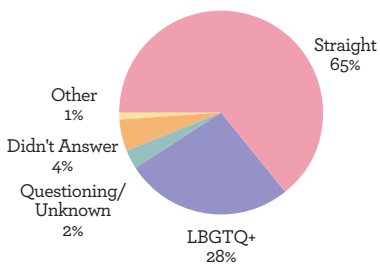
# 2023 Statistics & Finances

## WHO ARE OUR CLIENTS?

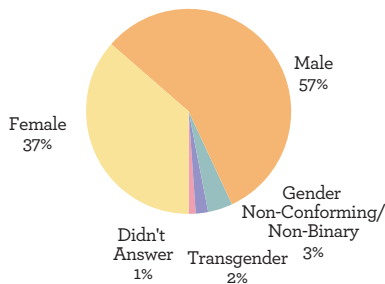
### Race and Ethnicity



### Sexuality



### Gender



## OUR IMPACT IN 2023

Unduplicated Clients Served	511
New Clients Served	301
Youth Visits	20,744
Bus Passes/Uber Lyft	2,846
Showers	8,145
Meals	31,993
Clothing Closet Visits	1,994
Pantry Bags	286
Bed Nights	16,489

## Counseling Sessions

Counseling/Therapy	1,020
Life Skills Groups	653

## REVENUE

Contract Services	\$152,957.05
Government Grants	\$925,233.54
Unrestricted Giving	\$1,533,019.80
Restricted Grants	\$414,590.91
In Kind	\$375,000.00
<b>TOTAL REVENUE</b>	<b>\$3,400,801.30</b>

## EXPENSES

Administration	15.33%	\$461,411.46
Development	8.76%	\$263,566.38
Programming	75.91%	\$2,284,722.55
<b>TOTAL EXPENSES</b>		<b>\$3,009,700.38</b>



# Program Updates

## OUTREACH:

Through offering resources to unsheltered people in Northern Nevada, our Outreach Team had 798 interactions with Transitional-Aged Youth who utilized Eddy House's services. We also expanded awareness to rural communities including Fallon, Winnemucca, and Stead.

## DROP-IN CENTER AND EMERGENCY SHELTER:

Our Drop-In Center and Emergency Shelter hosted almost 20% more clients in 2023 over the year prior. In 2024, we will focus on expanding overnight capacity in our facility and improving the essential services available to clients including meals, showers, clothing, therapy, life skills and workforce development, and more.

## COMMUNITY LIVING PROGRAM

Our six-month residential program, located in our main facility, offered intensive case management with wrap-around supportive services and programs to 49 youth and empowered them to work towards sustainable independence.

## TRANSITIONAL LIVING PROGRAM

In 2023, 8 clients utilized our off-campus residential program. We saw 4 successful moves to living independently, and we plan to expand this program to serve more clients in 2024.

## AFTERCARE PROGRAM

The Aftercare Coordinator assisted 5 clients with their transitions to independent living and maintained contact with 32 clients who have moved out of Eddy House programs. Through Aftercare, we can ensure the continued success of the young people who have utilized our services and moved into their own housing.

“I wouldn't be here without them, they encouraged me every day and made sure I knew I was worth it.” -P



## DIVERSION PROGRAM

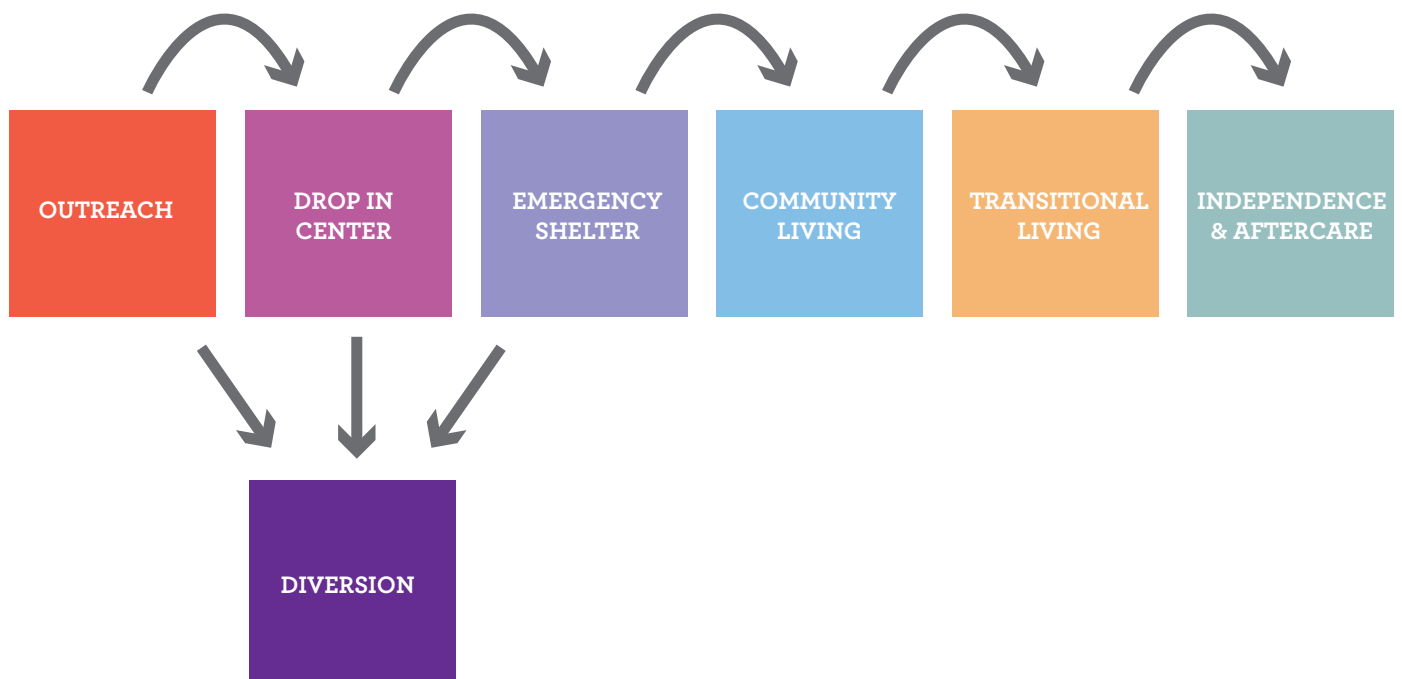
Eddy House helped 7 individuals through our Diversion Program in 2023 by removing barriers to access potential living situations outside of our shelter. This included transportation assistance and aiding with housing retention when clients faced eviction.

## WORKFORCE DEVELOPMENT PROGRAM

This program presents opportunities to clients for long-term, lucrative careers. In 2023, many clients were hired into roles thanks to the support of the Workforce Development Manager. They were also given transportation, mentorship, and education support to increase the opportunities available and make significant steps toward sustainable independence.

## LIFE SKILLS PROGRAMMING

In 2023, Eddy House honed our life skills programming. We focused on research-backed categories: Career and Finance, Housing and Transportation, Essential Documents, Community, and Self-Care through 16 groups a week, totalling 653 groups throughout the year. Trained staff members and expert community partners presented groups on these categories and taught clients valuable skills.



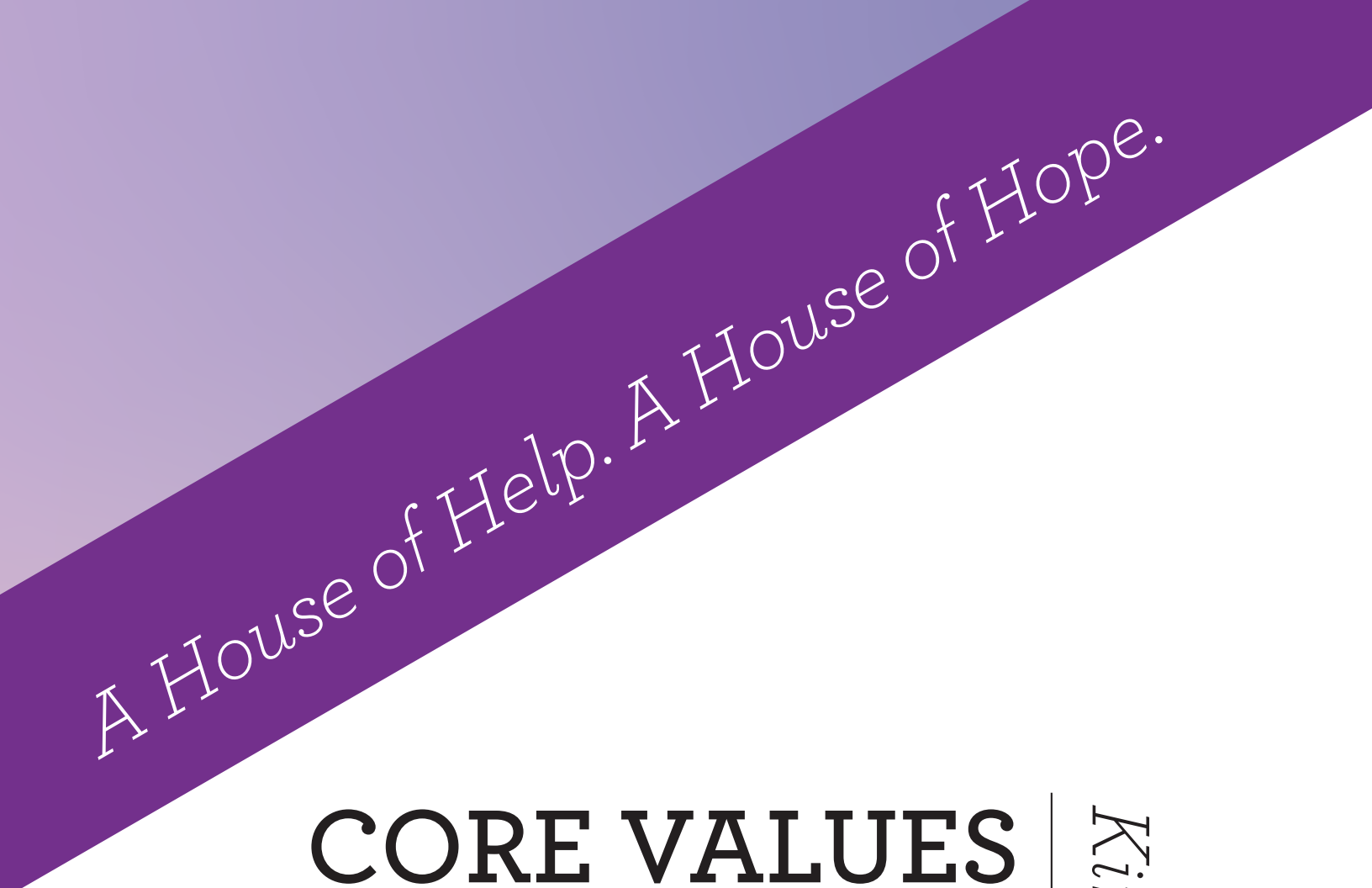
# About Eddy House

## Our Mission

Eddy House creates a safe environment for homeless and at-risk youth to develop the life and job skills necessary for sustainable independence.

Eddy House provides wrap-around services for homeless, runaway, foster, and other at-risk youth ages 18-24. Founded by Lynette Eddy in 2011, Eddy House assists any young person who comes to receive help, regardless of background or circumstance. From outreach to aftercare, Eddy House meets youths' essential needs and helps them reach their goals through individualized case management. Our 24-hour facility includes a drop-in center, an overnight shelter for up to 40 youth, a results-oriented residential program for 29 youth, and transitional housing for 6 youth. Through various programs, services, and partnerships, Eddy House provides vital life skills classes, workforce development, healthcare assistance, counseling, and more.





A House of Help. A House of Hope.

# CORE VALUES

*Kindness*

**GRIT**



collaboration

**HOPE**



*Dignity*

## Services

- Life Skills
- Clothing
- Transitional Housing
- Groups
- Showers
- Counselinga
- Beds
- Dental Assistance
- Insurance/Medicaid
- Overnight Services

- Safe Place
- Bus Passes
- Birth Certificates
- Computer Lab
- Education Assistance
- Nutrition Classes
- Mentors
- Chill Zone
- Mail
- Resumé Classes

- Bathrooms
- Music, Art, Games
- Hot Meals
- Tutoring
- Nevada ID
- Food Stamp Signups
- Support
- Workforce Development
- Hygiene Supplies
- Laundry Services

# Together, we'll end youth homelessness in Northern Nevada.

eddyhouse.org

## BOARD OF DIRECTORS

Steve Anderson, Board Chair  
Financial Advisor, RBC Wealth Management

Cory Hunt, Board Vice Chair  
Partner, Tolles Development

Robert Angius, Secretary  
Regional Sales Manager, Newterra

Jeffrey Peterson, Treasurer  
Partner, Alpen Mortgage

JD Drakulich, Immediate Past Board Chair  
REALTOR®, Dickson Realty

Dylan Shaver  
Partner, Pinyon Public Affairs

Gregory Peek  
President, ERGS Properties

Kathleen Taylor  
Taylor Made Solutions

Ben Kennedy  
Argentum Law

## STAFF

Trevor Macaluso – Chief Executive Officer

Jillian Keller – Chief Operating Officer

Ryan Sexton – Chief Programs Officer

Amy Engelbert – Director of Quality Assurance & Compliance

Mary Price – Director of Finance

Kelsey Wallace – Lead Case Manager

Anne Renteria – Case Manager

Xavier Gonzalez – Case Manager

Elisa Garcia – Office Manager

Jose Silonxochitl – Outreach Manager

Precious Kay-Sumpton – Program Manager

Shawn Biondo – Facilities Manager

Vy Huynh – Grant Technical Specialist

Tammy Martin – Workforce Development Manager

Sarah Bear Rively – Development Coordinator

Analisa Hurt – Marketing & Events Manager

Tim Sheldon – Client Services Manager

Sonja Petersen – Client Services Coordinator

Kaley Braun – Aftercare Coordinator

## YOUTH ADVOCATES

Visit our website to see a current list of wonderful youth advocates!



*"Eddy House made a huge difference. I was homeless for about five years altogether, throughout high school until now. I had a very bad drinking problem, and so once I found out what Eddy House was and what they do here I was like let me come in, that might help. Anne and Kelsey helped me out a lot with that, I went to rehab to get good off the drinking part. I went to school, finished school and now I'm back on track."*



When Client M came to Eddy House, he found a support system to lean on while he worked through the experiences that had led him to Eddy House. He went through all of our residential programs, starting in our Emergency Shelter, moving to our Community Living Program, and finally our Transitional Living Program before graduating and moving to independence. While in these programs, he began a career, gained stability, and got the time and resources he needed to make a new life for himself.

# Community Shoutouts

**THANK YOU FOR SUPPORTING  
THE INAUGURAL BUT FIRST,  
DESSERT FUNDRAISER!**

Taylor Made Solutions  
Kelly DeJong  
Perry Rosenstein and Maggie Stack  
EDAWN  
Savage & Sons  
Plenium Builders  
GK Wealth Management  
ULINE  
First Independent Bank  
My Ride to Work  
Frank Lepori Construction  
Guild Mortgage  
Alpen Mortgage  
John and Sarah Zaroni  
Dermody Properties  
Mountaingate Coaching  
Estipona Group  
Linda Tatum  
Renown  
Reno Rotary  
RHP Mechanical Systems  
Kip McKibben  
United Construction Co  
Raleys  
SR Construction  
Peppermill  
Pinyon Public Affairs  
Tolles Development  
Hartfod Metz Ventures  
Kenneth and Diana Bickford Family Trust  
Peek Family Charitable Foundation  
Corwin Ford  
Steve Anderson  
Cliff and Gayle Scheffel  
Mark and Carol Steingard  
Arlene Becker, Anthem  
Heritage Bank  
Quickspace  
Patagonia

**THANK YOU FOR  
PROVIDING SO MANY  
MEALS FOR YOUTH!**

Best Buy Health  
Enterprise Holdings Foundation  
Reno Staffing Eagle Nest Partners  
NCL, Mandy Holback  
Lori Olsen  
Kendall Masuko  
Kevin and Joselhyt Day  
Gay Jeffery  
Gary Chong and Friends  
Arrowcreek Barre Group  
The Community Service Group of Arrowcreek  
AT&T Pioneers  
Catholic Charities  
Great Full Gardens  
Lutheran Church of the Good Shepherd  
Reno Food Systems  
Revel Rancharra Support Group  
Community Foundation of Northern Nevada  
South Reno United Methodist Church  
David, Louise, and Leah Coe  
Constellation Creek, Georgie Bisval  
Temple Sinai Social Action Committee





# Be a Hero for Homeless Youth

## Join Our Legacy Team

Building a legacy is your way of creating a brighter future for homeless and at-risk youth. We've partnered with FreeWill—a user-friendly tool that guides you in making a free will in just 20 minutes. No matter what page of your life story you're writing, you can build a legacy that ends youth homelessness in Northern Nevada.

Get Started!



Join Now



## Join Our Hope Team

To be a hero for today's youth, you can commit to making a monthly financial contribution to provide necessities such as food, shelter, and showers. Join a special group of kind-hearted individuals committed to monthly support of youth in our community.

Looking for more ways to have an impact on unhoused youth? You can also donate your stocks, vehicles, or real estate to Eddy House.

**Learn more at [eddyhouse.org/give](https://eddyhouse.org/give)**

# Our Partners

## PROGRAM PARTNERS

Anthem Blue Cross Blue Shield,  
Angelia Anavisca-Valles  
Catholic Charities  
Community Health Alliance  
Cricket  
Crisis Support Services of NV  
Department of Welfare and  
Social Services NV, Ralph Ohlsen  
Greater Nevada Credit Union,  
Surae Helms  
GRIT- Grow, Refine, Integrate, and Thrive,  
Coach Milo  
Join Inc., Perry White  
Liberty Dental  
Meadow Cameron  
Molina Health Care  
Nevada State Bank, Norma Noonan,  
Allie Cribbs, and Monica Tomlin  
Northern Nevada Community Housing  
Note-Able, Nate Eng  
Nevada Urban Indians, Alisa Bean  
Reno Bike Project, Tom Chapel  
Reno Housing Authority  
Regional Transportation Commission,  
James Gee and Alex Cruz  
Safe Embrace, Krystal Copenhaver  
Scarleteen, Samantha Wall  
Sierra Arts Foundation, Tia Flores  
Silver State Fair Housing, Kate  
SPCA of Northern Nevada, Nayla Garcia  
The Beauty Project, Jillian Haun  
United Health Care  
UNR School of Medicine,  
Jake Marble and Samantha Palacios  
UNR School of Medicine, Pranav Dewan  
Washoe County Health District,  
Keyla Solorio  
Young Professionals Network  
Supercuts, Danny and Missy

## WORKFORCE PARTNERS

Post Consumer Brands  
Washoe County School District  
Community Services Agency  
Join Inc.  
SPCA of Northern Nevada  
Tesla  
Panasonic  
Masonite  
Patagonia  
Grand Sierra Resort  
Custom Ink  
Renown Health  
Brick Layers Union  
Northern Nevada Literacy Council Learn  
and Earn  
Sheet Metal Workers Union  
Medical Skills for Life  
Truckee Meadows Community College  
Kelly Brothers Painting  
Reno Tahoe Airport  
Via Seating  
MicroMetl  
Two Men and a Truck  
ManPower  
Scheels  
Ormat  
Northern Nevada Laborers Union  
Amazon Staffing  
Charter College  
Hamilton Company  
Allied Universal  
Liberty Tax  
Urbn Grinders  
Hyatt Regency Lake Tahoe  
Bill Pierce Honda  
Mars Inc  
Apex Construction  
Integrity staffing  
Vocational Rehab  
J Resort  
Petco

## FACILITIES PARTNERS

Screenwave  
Capital Glass  
Reno Sparks Scheels  
Community Office Solutions  
Brightview Landscape Solutions  
Western Nevada Supply  
Summit Fire  
The Electric Company  
Quality Countertops and Design  
Pinecrest Construction  
HBM Technology Partners  
Leverett Auto  
RHP Mechanical  
ESS Universal  
FedEx  
QuickSpace  
Cory's Lawn Service

## STAR VOLUNTEERS

Cathy Gabrielli  
Barbara Lentz and Stephen Ashorn  
Best Buy Health  
Enterprise Holdings Foundation  
David, Louise, and Leah Coe  
Constellation Creek,  
Georgie Bisval  
Dutch Bros Foundation,  
Nathaniel Harris  
Zach Gwynn  
Wendy Sparks  
Shades of Gray Tattoo Studios,  
Veronica Teschera-Kelly  
Melissa Bardy  
David Atherton  
Dave Kramer

# THANK YOU

*Kenneth and Diana  
Bickford Family Trust*

For kindly supporting Eddy House's mission.

## Thank You



# PEEK FAMILY

CHARITABLE FOUNDATION

The Peek Family Charitable Foundation  
supports initiatives that improve quality of life.



# OTHER WAYS TO DONATE

## Please donate these items to Eddy House:

- Gift cards to local dining for \$5 or \$10
- New socks, underwear, and bras
- New hygiene items, travel or normal-sized
- Backpacks, bags, and suitcases
- Shelf-stable, non-expired food

For a current list of items needed, please visit [eddyhouse.org/support](https://eddyhouse.org/support)

## More Ways to Give

### 1 Purchase items for youth

Shop our Amazon or Target wishlists using the QR codes to the right.



### 2 Volunteer

Give your time as a volunteer!

Volunteers help us with our clothing closet, meals, events, leading groups, outreach, and more. Go to [eddyhouse.org/volunteer](https://eddyhouse.org/volunteer) to get started.

### 3 Raise Awareness!

Subscribe to our email list at [eddyhouse.org/contact](https://eddyhouse.org/contact), and follow us on social media!

 @eddyhousereno

 @eddy\_house

 @eddyhousereno

Interested? Contact us at [info@eddyhouse.org](mailto:info@eddyhouse.org)



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But First, Dessert Gala

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THANK YOU,  
EDDY HOUSE



From your friends at Corwin Ford of Reno,  
thank you for all your hard work and for  
making a difference in our community.

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**Thank you,  
Eddy House, for the  
care and hope you give  
our community.**

Tolles is proud to stand with you in your mission to end youth homelessness in Northern Nevada.

**tolles**

THOUGHTFUL DEVELOPMENT

[TollesDevelopment.com](http://TollesDevelopment.com)

Black Hole Body Piercing is proud to support Eddy House in its mission to create a safe haven for homeless and at-risk youth in Northern Nevada. **For 30 years**, our studio has been dedicated to giving back to our local community, and we firmly believe in the transformative power of programs provided by Eddy House. Together, we're working towards a future where youth homelessness is a thing of the past.

Keep an eye out for our yearly change round-ups and donation fundraisers, as we continue our commitment to making a difference and building a brighter tomorrow for our community.



**BLACK HOLE  
BODY PIERCING**

912 S. Virginia St. • Midtown Reno • [blackholereno.com](http://blackholereno.com)

THANK YOU TO

*Cliff and Gayle  
Scheffel*

FOR YOUR GENEROUS  
SUPPORT OF EDDY HOUSE  
AND BUT FIRST, DESSERT.

**THANK  
YOU**

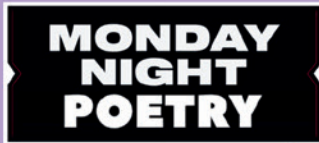
To Patagonia for sponsoring But First, Dessert and generously giving to help youth in need!





# EDDY HOUSE

## 2023 NATIONAL HOMELESS YOUTH AWARENESS MONTH PARTNERS



SPECIAL THANKS TO

*Arlene  
Becker*

FOR YOUR KIND SUPPORT OF  
OUR MISSION THROUGH THE  
BUT FIRST, DESSERT EVENT



Working together  
to help at-risk youth  
Live Greater.



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THANK YOU

*Mark & Carol  
Steingard*

For championing our mission to help homeless  
and at-risk youth in our community.



## Proud to support the Eddy House

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# BUT FIRST, DESSERT

Annual fundraiser featuring a unique  
pre-dinner dessert competition



[www.eddyhouse.org/events/butfirstdessert](http://www.eddyhouse.org/events/butfirstdessert)



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kflamm@firstindependentnv.com

**Brandon Towne**  
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(775) 824-4367  
brandon.towne@westernalliancebank.com





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EDDY HOUSE

“Everyone does their part to make it feel like a family here.” -J

# EDDY HOUSE

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Learn more at [www.eddyhouse.org](http://www.eddyhouse.org)

